

# Regulations on Admission, Enrolment and Deregistration at Zuyd University of Applied Sciences 2024–2025

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#### **Owner**

Student Services

#### **Questions and contact**

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#### Introduction

These regulations can be cited as 'Regulations on Admission, Enrolment, and Deregistration at Zuyd University of Applied Sciences 2024-2025' and enter into force on 1 October 2023. The Executive Board established the Regulations on 20 June 2023 for a year, having obtained the approval of the Central Participation Council on 4 July 2023.



Content CHAPTER 1 GENERAL PROVISIONS	3
Article 1.1 Basis of regulations and scope	3
CHAPTER 2 REQUIREMENTS FOR PREVIOUS QUALIFICATIONS (BACHELOR'S PROGRAMMES ASSOCIATE DEGREE PROGRAMMES, AND STUDY PROGRAMME CHOICE CHECK)	5,
Article 2.1 General requirements for previous qualifications (Dutch school system)  Article 2.2 Exemption from general requirements for previous qualifications on the basis of a previous study programme	7 8 8
Primary Schools)	10 10 10
Article 2.10 Enrolment restriction	
CHAPTER 3 REQUIREMENTS IN TERMS OF PREVIOUS QUALIFICATIONS AND ENTRY REQUIREMENTS FOR MASTER'S PROGRAMMES	12
Article 3.1 Requirements in terms of previous qualifications	12 12
CHAPTER 4 REGISTRATION AND ENROLMENT	13
Article 4.1 Enrolment conditions	14 15
CHAPTER 5 DEREGISTRATION	16
Article 5.1 Deregistration at student's request	16
starting date	
CHAPTER 6 TUITION FEES AND EXAMINATION FEES	19
Article 6.1 Statutory tuition fees for funded study programmes	19
Article 6.3 Institutional tuition fees for non-funded study programmes  Article 6.4 Examination fees for external students  Article 6.5 Changing type of study programme  Article 6.6 Tuition fees in the event of multiple enrolments  Article 6.7 Further provisions with regard to tuition fees and examination fees  Article 6.8 Reimbursement of tuition fees or examination fees	20 20 20 20 21 21 22
CHAPTER 7 LEGAL PROTECTION	
Article 7.1 Objections	



# CHAPTER 1 GENERAL PROVISIONS

# Article 1.1 Basis of regulations and scope

#### Paragraph 1 Basis

These Regulations set out the implementation of the statutory rules mentioned in Chapter 7, Parts 2 and 3 of the Dutch Higher Education and Research Act (Wet op het hoger onderwijs en wetenschappelijk onderzoek, WHW) as well as the associated Dutch national ministerial regulation on registration and admission to higher education (Regeling aanmelding en toelating hoger onderwijs), which apply to admission to, enrolment for, and deregistration from a study programme at the university of applied sciences, and comprise the procedural rules as referred to in Section 7.33(1), WHW.

The Modern Migration Policy Act (Wet modern migratiebeleid) and the Code of Conduct for International Students (Gedragscode internationale student) apply to international students.

# **Paragraph 2 Scope and interim amendments**

- a. These Regulations apply to anyone enrolling for or deregistering from either funded or non-funded Associate degree programmes, Bachelor's study programmes, and Master's study programmes at Zuyd University of Applied Sciences.
- b. Interim amendments in these Regulations are possible where changes in legislation or regulations have implications for them. Changes in these Regulations will be presented to the Executive Board for adoption and will require the approval of the Central Participation Council.

# Paragraph 3 Definition of terms

Consecutive academic years	Enrolment as a student with no interruption in the transition from one academic year to the subsequent academic year.
Applicant	A person who has registered in Studielink to be enrolled in a study programme at Zuyd University of Applied Sciences.
Dean	The head of the school as referred to in Section 10.3 (b) (3), WHW. By mandate and in accordance with the Regulations on Educational Competences of Zuyd University of Applied Sciences, the dean is authorised to make decisions as laid down in these Regulations.
Study Programme Choice Check Advice	The Study Programme Choice Check advice as referred to in Section 7.31 (b) (3), WHW.
Final specialisation	A course programme decided by the dean consisting of a cohesive package of post-propaedeutic phase units of study. The final specialisation is specified on the degree certificate.
Associate degree programme (Ad)	Initial study programme (Sections 7.3 and 7.3(a), WHW). An Associate degree programme has a study load of 120 credits as stated in Section 7.5, WHW. A student who has passed the final examinations will be awarded an Associate degree. The subject or professional field for which the degree has been awarded may be added to the certificate.
Bachelor's programme	Initial HBO (higher professional education) study programme [Sections 7.3 and 7.3(a) WHW]. A Bachelor's study programme has a study load of 240 credits as referred to in Section 7.5 (c) WHW. A student who is deemed to have passed the final examination will be awarded a Bachelor's degree. For



	each study programme, the Executive Board will add
BES islands	such information to the degree title as it decides.  Bonaire, St. Eustatius and Saba.
Executive Board	The governing body of the university of applied sciences as referred to in Section 10.2, WHW and Section 1.1 (j) WHW.
Part-time study programme	A study programme designed so that in addition to studying, the student can carry out other work. This work may qualify as units of study subject to conditions imposed by the examination board. (Section 7.27, WHW).
Dual study programme	Study programme in which one or more periods of study may be exchanged for periods of work experience related to the programme. Such a study programme will therefore contain study and work elements. The work element is part of the study programme and can therefore qualify for course credits (Section 7.7, WHW).
Final examinations	The propaedeutic (first-year) year or final examinations of a study programme (Sections 7.8 and 7.10, WHW).
Examination board	The body responsible for determining in an objective and expert manner whether a student meets the conditions laid down in the Education and Examination Regulations regarding the knowledge, understanding, and skills required for the award of a degree (Section 7.12, WHW).
External student	A student enrolled by the university of applied sciences as an external student and who, according to Section 7.36, WHW and Section 7.34, paragraph 1 (b) and (c), WHW, solely has the right to sit the examinations of the units of study belonging to the study programme, as well as the final examinations belonging to the study programme, and in principle is entitled to access the establishments and collections of the university of applied sciences, such as the library.
Fraud	Fraud is any act or failure to act on the part of a student with the objective of making it partially or fully impossible to render an accurate assessment of the knowledge, insights, and skills of the student or another student (see also the Fraud Regulations of Zuyd University of Applied Sciences).
Code of Conduct for international students	The Code of Conduct contains agreements that the representatives of higher education institutions have made with respect to international students.
University of Applied Sciences	Zuyd University of Applied Sciences as run by Stichting Zuyd Hogeschool (the Zuyd University of Applied Sciences Foundation), registered in Heerlen.
IND	The Dutch Immigration and Naturalisation Service
Enrolment	Enrolment as a student or external student (Section 7.32, WHW). Enrolment takes place per study programme.
Institutional tuition fee	The tuition fees determined by the Executive Board for any academic year as referred to in Section 7.46, WHW.



International student	A regular EU or non-EU student with a foreign nationality who - in so far as this student requires a residence permit - is going to follow, follows or has followed education at an educational institution
	established in The Netherlands under a residence permit issued for that purpose.
Master's programme	Master's study programmes within higher professional education (Section 7.3a, paragraph 2 [c] and Section 7.3b [b] WHW). A student who has passed the final examinations will be awarded a Master's degree. For each study programme, the Executive Board will add such information to the degree title as it decides.
Education and Examination Regulations	The Education and Examination Regulations (EER) of each study programme are based on Zuyd University of Applied Science's Model EER (MEER). The MEER contains all provisions that apply to all study programmes of the university of applied sciences. These are supplemented in the EER by provisions that specifically apply to the study programme (Section 7.13, WHW).
Study programme	A cohesive package of units of study aimed at achieving well-defined objectives with regard to knowledge, understanding, skills, and attitude that the student following such a programme must possess (Section 7.3, WHW). Study programmes are either full-time, part-time, or dual.
Study programme mode	The full-time, part-time, or dual option in which a study programme is taught.
Post-propaedeutic phase (Post-first-year phase)	The phase of the study programme following the propaedeutic (first-year) phase and which is concluded by the final examination.
Propaedeutic phase (first-year phase)	The phase concluded by the propaedeutic (first-year) examinations (Section 7.8 [3], WHW).
Dutch national ministerial regulation on registration and admission to higher education	Dutch ministerial regulation of 3 April 2014 stipulating regulations with regard to admission to Dutch higher education (Regeling aanmelding en toelating hoger onderwijs).
Student	The person enrolled as a student at the university of applied sciences (Sections 7.32-7.34, WHW).
Student counsellor	A staff member who advises the student on matters involving study and student life. The student counsellor also assists and mediates in personal and exceptional circumstances.
Academic year	The period commencing on 1 September and ending on 31 August of the following year (Section 1.1 [k], WHW).
Study Programme Choice Check	The study programme choice activities as referred to in Section 7.31b (1), WHW.
Studielink	The online enrolment wizard with which prospective and current students may enrol and re-enrol in or deregister from a study programme and through which they can communicate to the university of applied sciences any amendments to personal or address details (see: www.studielink.nl).
Full-time study programme	A full-time study programme is a study programme that inherently does not take into account the



	performance of other work besides educational
	activities.
Exemption	Full or partial exemption from the obligation to meet
	certain requirements. An exemption may relate to an
	examination or certain supplementary requirements
WEB	regarding previous qualifications.
WED	The Dutch Adult and Vocational Education Act (Wet educatie en beroepsonderwijs), as published in the
	Bulletin of Acts and Decrees 1995, no. 501, including
	any subsequent amendments and additions.
Website	www.zuyd.nl
Modern Migration Policy Act (Wet	This is the Act of 7 July 2010 which includes the
modern migratiebeleid)	amendment to the Aliens Act 2000
	(Vreemdelingenwet 2000) and a number of other Acts
	in connection with the strengthening of the sponsor's
	position in regular aliens law and the acceleration of
Statutory tuition fees	the aliens law procedure (Modern Migration Policy Act) The tuition fees in any year that have been set by or
Statutory tuition rees	under the WHW for full-time, part-time, and dual
	students who meet the requirements as stipulated in
	Section 7.45a (1), WHW. Matters as laid down in
	Section 7.45a (3) (full-time) or (4) (part-time and
	dual), WHW.
WHW	The Dutch Higher Education and Scientific Research
	Act (Wet op het hoger onderwijs en het
	wetenschappelijk onderzoek), as published in the
	Bulletin of Acts and Decrees 1992, no. 593, plus any subsequent amendments and additions.
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# CHAPTER 2 REQUIREMENTS FOR PREVIOUS QUALIFICATIONS (BACHELOR'S PROGRAMMES, ASSOCIATE DEGREE PROGRAMMES, AND STUDY PROGRAMME CHOICE CHECK)

# Article 2.1 General requirements for previous qualifications (Dutch school system)

# Paragraph 1 Requirements for previous qualifications (Associate degree programmes and Bachelor's programmes)

In order to be eligible for enrolment as a student or external student, the applicant must be in possession of one of the following certificates:

- a. a pre-university education diploma (VWO in the Dutch school system);
- b. a senior general secondary education diploma (HAVO in the Dutch school system);
- c. a diploma from a middle-management training programme or a specialist study programme, or a professional study programme designated by the ministerial regulation, based on the Dutch Adult and Vocational Education Act, WEB (Section 7.24, WHW);
- d. a certificate of the propaedeutic (first-year) examination of a Bachelor's programme at a Dutch university of applied sciences or Dutch research university;
- e. a certificate of the final examination of an Associate degree, Bachelor's programme, or Master's programme at a Dutch university of applied sciences or a Dutch research university;
- f. a diploma as referred to in a, b, or c, awarded on one of the BES islands (Caribbean Netherlands).

# Paragraph 2 Requirements for previous qualifications for admission to an accelerated path aimed at students with a pre-university education diploma

- 1. To be eligible for admission to an accelerated path with 180 course credits as referred to in Section 7.9a, WHW, the applicant must be in possession of:
  - a. a pre-university education diploma (VWO), awarded in The Netherlands or on one of the BES islands;
  - b. a certificate that is equivalent to the one stipulated under a.
- 2. In any event, the following are equivalent to the certificate as stipulated under a:
  - a. a certificate of the propaedeutic (first-year) examination of a Bachelor's programme at a Dutch research university; or
  - b. a certificate of the final examination of a Bachelor's or Master's programme at a Dutch university of applied sciences or a Dutch research university;

# Article 2.2 Exemption from general requirements for previous qualifications on the basis of a previous study programme

#### Paragraph 1 Qualifications gained outside The Netherlands

- 1. Those in possession of a degree certificate which meets the following conditions are exempt from the requirements for previous qualifications as referred to in Article 2.1(1).
  - a. The degree certificate has been gained outside The Netherlands;
  - b. The country in which the degree certificate was awarded has ratified the Convention on the Recognition of Qualifications concerning Higher Education in the European Region (Trb. (treaty series) 2002, 137);
  - c. The degree certificate concerned is accepted by institutions of higher professional education in the country of issue for the purposes of admission to higher education.
- 2. Those in possession of a degree certificate which meets the following conditions are exempt from the requirements for previous qualifications as referred to in Article 2.1(2).
  - a. The degree certificate has been gained outside The Netherlands;
  - b. The country in which the degree certificate was awarded has ratified the Convention on the Recognition of Qualifications concerning Higher Education in the European Region (Trb. (treaty series) 2002, 137);



c. The degree certificate concerned is accepted by universities in the country of issue for the purposes of admission to university education.

# Paragraph 2 Equivalent diplomas

The holder of a qualification designated in the ministerial regulation, which qualification is indicated as at least equivalent to a qualification as referred to in Article 2.1(1), is exempt from the requirements for previous qualifications set out in Article 2.1(1) or (2).

# Paragraph 3 Exemption from requirements for previous qualifications

The dean can grant exemption from the requirements for previous qualifications as referred to in Article 2.1(1) or (2), to those in possession of a degree certificate (that may or may not have been awarded in The Netherlands) which, by judgement of the dean, is at least equivalent to a degree certificate as referred to in Article 2.1(1) or (2).

#### Paragraph 4 Language requirements

If exemption from the requirements for previous qualifications is awarded on the basis of a certificate issued outside The Netherlands, the applicant must meet the language requirements as referred to in Article 2.9.

# Article 2.3 Exemption on the basis of an investigation for admission

# Paragraph 1 Investigation

The dean may exempt a person aged twenty-one (21) years or older from the requirements for admission to a study programme set out in Article 2.1 if an investigation by the committee instituted by the dean reveals that such person:

- a. is suitable for the study programme for which exemption is requested;
- b. has sufficient mastery of the Dutch language in order to successfully follow the study programme, if this concerns a study programme taught in Dutch;
- c. has sufficient mastery of the English language in order to successfully follow the study programme, if this concerns a study programme taught in English;

A student is considered to have sufficient mastery of Dutch or English as stated under b and c if the level of the student corresponds to the stipulations in Article 2.9.

# **Paragraph 2 Requirements**

The requirements to be imposed within the context of the investigation can be found in the Education and Examination Regulations (EER) as well as on the university of applied science's website under the entry requirements of the relevant study programme.

# Paragraph 3 Deviations from age limit for arts programmes

In terms of study programmes in the Arts, the dean may in particular cases deviate from the age limit stipulated in the first paragraph.

# Paragraph 4 Deviations from age limit in case of absence of qualification from outside The Netherlands

With regard to holders of a qualification awarded outside The Netherlands that is accepted by an institution of higher education for the purposes of admission to a study programme, the dean can in particular cases deviate from the age limit stipulated in the first paragraph if the diploma cannot be produced.

# Article 2.4 Further requirements in terms of previous qualifications

#### Paragraph 1 Further requirements in terms of previous qualifications

The Executive Board may determine that only candidates who meet the extra admission requirements for previous education as included in appendix B of the Dutch national ministerial regulation on registration and admission to higher education (Regeling aanmelding en toelating



hoger onderwijs) will be enrolled. These are further prior education requirements in terms of profile and subjects that are necessary for admission to the relevant study programme. These requirements can be found on the university of applied science's website.

# Paragraph 2 Investigation of lacunae

The dean can nevertheless decide to admit a candidate who does not meet the requirements as stipulated in paragraph 1, provided the candidate meets requirements that are comparable by nature, and which are tested in an investigation of which the form and content is decided by the dean.

The university of applied science's website sets out which study programmes this applies to. The following is stated for each study programme that is subject to an investigation:

- a. the date(s) at which the investigation takes place;
- b. the requirements imposed. These requirements are also included in the Education and Examination Regulations (EER) of the relevant study programme.

# Article 2.5 Special further requirements in terms of previous qualifications (Education in Primary Schools)

Special further requirements in terms of previous qualifications apply to the study programme of Education in Primary Schools. These requirements relate to the knowledge areas: geography, history, and the 'nature and technology' examination subjects (for HAVO and VWO).

# Article 2.6 Supplementary requirements

# Paragraph 1 Supplementary requirements in connection with professions

A number of study programmes are subject to supplementary requirements, as the practice of the profession(s) for which the study programme trains the students imposes specific requirements in terms of knowledge and skills that are not or not adequately taught in secondary education and vocational education as referred to in the WEB, or imposes specific requirements as regards the qualities of the student.

# Paragraph 2 Supplementary requirements in connection with the organisation and design of the study programme

A number of study programmes are subject to supplementary requirements, as the organisation and design of the education specifies requirements in terms of knowledge and skills that are not or not adequately taught in secondary education and vocational education as referred to in the WEB, or imposes specific requirements as regards the qualities of the student.

# **Paragraph 3 Location of supplementary requirements**

The supplementary requirements can be found in the Dutch national ministerial regulation on registration and admission to higher education, annexes D and E, as well as on the university of applied science's website under the entry requirements of the relevant study programmes.

#### Paragraph 4 Selection criteria and selection procedure

The dean lays down regulations for the selection criteria and selection procedure. The selection criteria may only contain requirements that are directly linked to the requirements and grounds referred to in paragraphs 1 and 2. The selection criteria and selection procedure are mentioned on the university of applied science's website.



# Article 2.7 Supplementary requirements for study programmes and teacher training programmes in the field of art

# Paragraph 1 Supplementary requirements

Study programmes and teacher training programmes in the field of Arts are subject to supplementary requirements in connection with the organisation and design of the education or the knowledge and skills of the prospective students. The supplementary requirements can be found in the Dutch national ministerial regulation on registration and admission to higher education, annex D.

# Paragraph 2 Selection criteria and selection procedure

For the purposes of implementing the requirements specified in paragraph 1, the dean lays down selection criteria for the relevant study programme. The selection criteria may only include requirements that have a direct connection to the requirements as referred to in paragraph 1. These requirements are published on the university of applied science's website.

# **Paragraph 3 Committee**

For each study programme, the dean institutes a committee that investigates whether prospective students meet the requirements and criteria specified in paragraphs 1 and 2. The committee provides justified advice to the dean for each student.

# Paragraph 4 Decision on admissibility and proof of admission

Taking into consideration the advice of the committee specified in paragraph 3, the dean makes a decision with regard to the admissibility of each participant in the investigation. The dean issues proof of admission to all participants admitted.

# Article 2.8 Requirements with regard to employment

The dean may set requirements with regard to the work activities that must be undertaken during the study programme if these activities are indicated as units of study in the Education and Examination Regulations (EER). Any requirements are mentioned under the relevant study programmes on the university of applied science's website.

# Article 2.9 Language requirements

#### Paragraph 1 Language requirements for Dutch-taught study programmes

Those in possession of a certificate awarded outside The Netherlands which is accepted by institutions of higher professional education (HBO) for the purposes of admission and who wishes to be enrolled in a Dutch-taught study programme must submit a Programme II 'State Exam Dutch as a Second Language (Nt2)' diploma or a similar certificate or diploma (at least at B2 level according to the Common European Framework of Reference for Languages – CEFR) prior to enrolment.

Study programmes that opt for an alternative way of assessing language proficiency in Dutch (i.e. not for the Programme II 'State Exam Dutch as a Second Language (Nt2)' or an equivalent certificate or diploma at B2 level) will submit to the Executive Board for approval before 15 September 2023 – on the advice of Education and Research Services – how they intend to establish that foreign students who wish to enrol for the 2024-2025 academic year have sufficient mastery of the Dutch language to be able to study successfully, as stated in Section 7.28(2), WHW.

# Paragraph 2 Language requirements for English-taught study programmes

1. Anyone who has a certificate issued outside The Netherlands that makes them eligible for higher professional education (HBO) and who wishes to be enrolled in an English-taught programme must, prior to enrolment, have an IELTS certificate with an overall band score of



- at least 6.0, TOEFL iBT (80), TOEIC (670 for Listening and Reading/290 for Speaking and Writing), or Cambridge ESOL level certificate (at least FCE Grade B, scale 173-175 or FCE Grade C, scale 169-172)
- 2. In deviation from the provisions under 1 of this paragraph, an international student is exempt from the obligation referred to in paragraph 1 if the student:
  - a. has followed prior education in English, or
  - b. holds an International Baccalaureate certificate for English A Language and Literature, or
  - c. holds a secondary education diploma from a country included in the diploma list drawn up on the instructions of the associations of higher education institutions, as published on the Code of Conduct website or
  - d. wants to be enrolled in a study programme that is registered in the subcomponent 'opleidingen op het gebied van kunst' ('study programmes in the Arts') in the component 'Taal en Cultuur' ('Language and Culture') in CROHO. Prior to enrolment, the student must have an IELTS certificate with an overall band score of at least 5.0, TOEFL iBT (60), TOEIC (600 for Listening and Reading/240 for Speaking and Writing), or Cambridge ESOL level certificate (at least FCE Grade C, scale 160-161 or B1, scale 154-159).

#### Article 2.10 Enrolment restriction

# Paragraph 1 Decentralised selection

A selection procedure is implemented when a study programme is subject to restricted enrolment and there are more applications than the maximum capacity that the study programme can accommodate.

# Paragraph 2 Selection procedure and selection criteria

The selection procedure and selection criteria are published on the university of applied science's website and sent to all candidates in good time.

#### Paragraph 3 Applicable provisions

The procedure is subject to the provisions of the WHW and the Dutch national ministerial regulation on registration and admission to higher education.

#### Paragraph 4 Registration date

The deadline for registration for a programme subject to restricted enrolment is 15 January.

# Article 2.11 Study Programme Choice Check

The study programme choice check includes the modalities of study choice activities and the study programme choice check advice as referred to in Section 7.31(a) to 7.31(d) inclusive, WHW. The content and procedure of the study programme choice check are laid down in the Study Programme Choice Check Regulations (Regeling Studiekeuzecheck).

Study programmes with additional requirements or restricted enrolment are excluded from the study programme choice check.



# CHAPTER 3 REQUIREMENTS IN TERMS OF PREVIOUS QUALIFICATIONS AND ENTRY REQUIREMENTS FOR MASTER'S PROGRAMMES

# Article 3.1 Requirements in terms of previous qualifications

To be eligible for enrolment as a student on a Master's programme, the general entry requirement is that:

- a. applicants must possess a Bachelor's or Master's degree issued by a university of applied science (HBO) or a research university (WO); or
- b. applicants must have knowledge, understanding, and skills at a Bachelor's degree level in university education or at a Bachelor's level at a university of applied science.

# Article 3.2 Exemption from requirements for previous qualifications

The dean can grant exemption from the requirement specified in Article 3.1 to those with knowledge, understanding, and skills at a Bachelor's degree level in university education or at a Bachelor's degree level at a university of applied science.

# Article 3.3 Other entry requirements

Alongside the requirements specified in Article 3.1, the dean can impose other entry requirements for admission to a Master's programme. These requirements are included in the Education and Examination Regulations (EER) and can be found on the university of applied science's website.

# Article 3.4 Capacity restriction

For Master's programmes, the Executive Board may determine a maximum number of students that may be enrolled in the study programme.

Please check the study programme's website whether a capacity restriction applies and whether admission may be refused if the maximum number of students is exceeded.



# CHAPTER 4 REGISTRATION AND ENROLMENT

#### Article 4.1 Enrolment conditions

# Paragraph 1 Propaedeutic phase

The enrolment for the propaedeutic phase of a study programme, or for the first period of an Associate degree programme with a study load of 60 credits, is open to those who:

- a. are eligible for admission to the relevant study programme on the basis of the stipulations in Chapter 2; and
- b. if it is their first enrolment for the propaedeutic phase of a study programme which is subject to restricted enrolment, are in possession of a proof of admission from Studielink; and
- c. have not previously received negative binding study advice for the study programme in question at Zuyd University of Applied Sciences or can demonstrate that this negative binding study advice has been withdrawn, or after having received negative binding study advice, the student concerned has demonstrated to the satisfaction of the dean that the study programme can be followed successfully, and
- d. have met the financial obligations as described in paragraph 4 of this Article; and
- e. meet the remaining requirements in this Chapter.

# Paragraph 2 Post-propaedeutic phase

- 1. Enrolment for the post-propaedeutic phase of a study programme is open to those who:
  - a. are in possession of the propaedeutic certificate of the study programme, obtained at Zuyd University of Applied Sciences; and
  - b. have met the remaining enrolment conditions specified in this Chapter.
- 2. The dean can grant the holder of a qualification (whether or not this has been awarded in The Netherlands) an exemption from the requirement as referred to in the first paragraph, provided the dean judges the said qualification to be at least equivalent to the certificate as understood in the first paragraph. Should this concern a qualification gained outside The Netherlands, the dean can also decide that the applicant may not sit any examinations or components thereof until, subject to the satisfaction of the relevant examination board, proof is provided of sufficient mastery of the Dutch language so that the study programme can be followed successfully. See also Article 2.9 of these Regulations.
- 3. The examination board can grant exemption from the examination of the respective study programme at Zuyd University of Applied Sciences to the holder of a propaedeutic certificate of a study programme that has been obtained at another university of applied sciences. In which case, the proof of said exemption will be seen as equivalent to the certificate as understood in the first paragraph of this Article. In such a case, no propaedeutic certificate will be issued.
- 4. If a student has not yet passed the propaedeutic examination, or is exempt from sitting one or more examinations for the propaedeutic phase, the examination board may at the request of the student permit the student to sit one or more examinations for the post-propaedeutic phase unless in the judgement of the examination board this would be an impediment to academic progress.

# Paragraph 3 Master's programmes

Enrolment on a Master's programme is open to those who:

- a. meet the requirements in terms of previous qualifications and entry requirements as specified in Chapter 3; and
- b. have met the remaining enrolment conditions specified in this Chapter.

# Paragraph 4 Students' obligations with regard to tuition fees and examination fees

A student or external student is considered to have met the obligations with regard to tuition fees and examination fees if prior to the beginning of the academic year (31 August at the latest or 31 January for study programmes with a February intake):

a. a digital mandate for payment of the due tuition fees has been set up via www.studielink.nl. The administration costs (if payments are made in instalments) amount to a single payment of €24; or



- b. the total tuition fees or examination fees have been successfully transferred to the bank account of Zuyd University of Applied Sciences; or
- c. if the total tuition fees or examination fees are transferred to the bank account of Zuyd University of Applied Sciences by a third party:
  - 1. Finance and Control Services have received a written declaration that a student or external student is not paying the tuition fees or examination fees themselves. The student must submit a written declaration in which the latter agrees that a third party, mentioned in said declaration, is paying the tuition fees or examinations fees on behalf of the student, or
  - 2. Finance and Control Services have received a letter in which an employer guarantees payment of the tuition or examination fees that apply to the student or external student. The student or external student must submit a written declaration in which the latter agrees that the employer, mentioned in said letter, is paying the tuition fees or examinations fees on behalf of the student, or
- d. Finance and Control Services have received a statement from another funded higher education institution that reports the successful payment of tuition fees for the purposes of enrolment at Zuyd University of Applied Sciences.
- e. derogations are included in the overview of examination fees and tuition fees.

In cases of students joining the programme at a later stage, the above requirements must be met prior to the month of enrolment.

# **Paragraph 5 Residence permit**

Students are only eligible for enrolment if they can demonstrate that:

- a. they are Dutch nationals or are treated as such on the basis of a statutory provision, or
- b. they are foreign nationals and are younger than eighteen (18) years on the first day of the study programme for which the first enrolment is requested, or
- c. they are foreign nationals and are eighteen (18) years or older on the first day of the study programme for which the first enrolment is requested, and on that day have lawful residence in The Netherlands as referred to in Section 8 of the Dutch Aliens Act 2000 (Vreemdelingenwet 2000), or
- d. they are foreign nationals and are residents outside The Netherlands on the first day of the study programme for which the first enrolment is desired, or
- e. they are foreign nationals, no longer meet one of the conditions as specified under b, c, or d, and, in accordance with one of those components, have previously enrolled for a study programme at the university of applied sciences in which they are still participants and which they have not yet completed.

# Article 4.2 Registration and enrolment or re-enrolment procedure

### Paragraph 1 Registration via Studielink

Those wishing to be enrolled for the first time in a study programme at Zuyd University of Applied Sciences must register via Studielink.

# Paragraph 2 Latest registration date in cases of restricted enrolment or in cases of supplementary requirements

An applicant must be registered in Studielink for a study programme that is subject to restricted enrolment by 15 January at the latest.

An applicant must be registered in Studielink for a study programme that is subject to supplementary requirements no later than the date stated on the university of applied science's website.

# Paragraph 3 Registration for other study programmes

There is no deadline to register in Studielink for any other study programmes; however, for study programmes starting on 1 September, applicants should have registered on 1 May prior to these study programmes at the latest. For more information, see the *Study Programme Choice Check Regulations*.



#### Paragraph 4 Re-enrolment

Students wishing to continue a study programme after the end of an academic year must submit a re-enrolment request through Studielink.

#### Article 4.3 Documents

# Paragraph 1 Supporting documents

If Studielink is unable to verify all the information required for enrolment, the university of applied sciences will only enrol the student once the latter has submitted supporting documents on the basis of which the university of applied sciences can verify that the student has the documents required for enrolment.

#### Paragraph 2 Fraud

If fraud is detected in the registration and enrolment process, e.g. falsification of diplomas/transcript of academic record or falsification of documents for the purposes of Admission and Residence Procedure of the IND, a candidate is immediately excluded from further enrolment in a study programme at Zuyd University of Applied Sciences.<sup>1</sup>

# Article 4.4 Enrolment deadlines

# Paragraph 1 Enrolment dates

Students are enrolled as of 1 September or as of 1 February (for study programmes starting on 1 February). There may be different starting dates in the case of enrolment for part-time programmes with flexible learning goals. These can be found on the university of applied science's website.

### Paragraph 2 Enrolment during the academic year

In departure from paragraph 1, enrolment at any other date during the year is possible only with the written permission of the dean.

#### **Paragraph 3 Duration of enrolment**

Enrolment for a study programme is valid for the entire academic year. If the enrolment process is completed during the academic year, the enrolment will be valid for the remaining part of the academic year. Enrolment with retroactive effect is therefore not possible.

<sup>&</sup>lt;sup>1</sup> The IND (Immigration and Naturalisation Service) rejects applications if it has become apparent that the student has provided incorrect information in previous applications for residence permits. The application will also be rejected if the student has previously resided illegally in The Netherlands and/or an entry ban has been issued against the student.



# CHAPTER 5 DEREGISTRATION

# Article 5.1 Deregistration at student's request

#### **Paragraph 1 Request to terminate enrolment**

Students wishing to terminate their enrolment must submit a request to this end via www.studielink.nl.

# Paragraph 2 Date of deregistration

The enrolment is terminated as of the first day of the month subsequent to the request. Deregistration with retroactive effect is therefore not possible.

## Paragraph 3 Deregistration after award of degree

Students who have been awarded an Associate degree, Bachelor's degree, or Master's degree will only be deregistered after they have submitted a request to this end. Paragraphs 1 and 2 are applicable in this case.

# Article 5.2 Deregistration ipso jure

# Paragraph 1 Deregistration ipso jure

Enrolment is terminated ipso jure:

- a. at the end of the academic year;
- b. in case of death of the student, at the date of death of the student.

#### Paragraph 2 Outstanding debts

The obligation of the student to pay outstanding debts to the university of applied sciences does not expire upon deregistration.

# Article 5.3 Refusal or deregistration by order of the Executive Board

#### Paragraph 1 Failure to fulfil financial obligations

- 1. If, following demands with regard to the full or partial payment of the tuition fees, a student refuses to fulfil payment obligations in terms of tuition fees, enrolment is terminated by order of the Executive Board as of the first day of the second month subsequent to the second demand. This does not release the party concerned from payment obligation. The student's account at Zuyd University of Applied Sciences will be blocked with immediate effect.
- 2. If a student fails to fulfil financial obligations or does not fulfil these in due time, Zuyd University of Applied Sciences will engage a collection agency to recover the debts, in which case the student is to bear all judicial and extrajudicial costs.
- 3. Within this context, Zuyd University of Applied Sciences abides by the <u>Procedure for deregistration in cases of non-payment (Procedure uitschrijven bij wanbetalen).</u> This can be found on the university of applied science's website.
- 4. The degree certificate will not be issued until the student has fulfilled all financial obligations.

#### Paragraph 2 Failure to meet enrolment conditions

The Executive Board refuses enrolment if the applicant has not met or no longer meets the requirements and conditions with regard to enrolment as specified in these Regulations.



#### **Paragraph 3 Abuse of enrolment**

Enrolment may be refused or withdrawn by the Executive Board if there is a reasonable fear that the person concerned will abuse this enrolment and the rights attached to it by seriously harming the nature of the university of applied sciences or if it has become apparent that the person concerned has abused this enrolment and the rights attached to it. The refusal or withdrawal of enrolment must be in writing and state the reasons for the refusal or withdrawal.

# Paragraph 4 Unsuitability to practise profession

- 1. The dean can refuse or terminate the student's enrolment in a study programme if the student's behaviour or language demonstrates unsuitability to practise one or more professions which the latter's study programme is geared to, or for the practical training for professional practice.
- 2. The dean takes advice from the examination board of the study programme and, if this concerns an enrolled student, from the student counsellor prior to making a decision as referred to here.
- 3. Prior to making a decision, the dean will grant the student or prospective student the opportunity to present their case.

# Paragraph 5 Previous refusal of enrolment at another institution

The dean can reject the applicant's enrolment if the applicant wishes to enrol on a study programme that is identical or related to a study programme at another institution which refused the applicant on the grounds referred to in paragraph 4.

# Paragraph 6 Refusal of final specialisation

If the student as referred to in paragraph 4 is enrolled for another study programme and, within that study programme, attends education for a final specialisation that corresponds to the study programme, or, having regard to the practical training for the practice of a profession, a final specialisation related to the study programme for which enrolment has been terminated or refused, the dean can decide that the student may not take the said final specialisation or other components.

Paragraph 4(2) and (3) apply accordingly.

#### Paragraph 7 Cases of serious fraud

On a recommendation of the examination board of the study programme which the student is enrolled in, the Executive Board can terminate enrolment for the said study programme if the student is guilty of committing serious fraud as defined in the Fraud regulations of Zuyd University of Applied Sciences.

# Paragraph 8 Serious nuisance

- The Executive Board can temporarily or permanently terminate the enrolment of a student on a study programme if the students' conduct or language causes a serious nuisance to staff of the institute, students enrolled on a study programme, or persons from outside who have a functional relationship with the institute. 'Serious nuisance' includes a threat to the well-being of the said persons.
- 2. Prior to making its decision, the Executive Board takes advice from the dean.

# Paragraph 9 Absence of residence permit

If, following enrolment, there is evidence that, for whatever reason, enrolment took place in contravention of Article 4.1 (5), the Executive Board can terminate the enrolment of the student with immediate effect.



# Article 5.4 Cancellation of enrolment prior to beginning of academic year or on another starting date

- 1. The enrolment can be cancelled until 1 September of the academic year for which enrolment has been requested.
- 2. A request to terminate the enrolment prior to the beginning of the academic year must be made via <a href="http://www.studielink.nl">http://www.studielink.nl</a>. After this, the tuition fees or examination fees that have already been paid will be refunded in full.
- 3. Cancellation of enrolment for other enrolment moments must take place before the start of the enrolment moment. After this, the tuition fees or examination fees that have already been paid will be refunded in full.

# Article 5.5 Rights of enrolled persons

- 1. Enrolment as a student confers the right to educational facilities, examination facilities, and facilities of another nature for the purposes of education.
- 2. Enrolment as an external student confers the right to examination facilities as well as access to facilities and collections belonging to the institution.



# CHAPTER 6 TUITION FEES AND EXAMINATION FEES

# Article 6.1 Statutory tuition fees for funded study programmes

# **Paragraph 1 Statutory tuition fees**

Students are liable to pay the statutory tuition fees if they meet each of the following conditions:

- a. they are enrolled at Zuyd University of Applied Sciences; and
- b. they have not previously received (after 1 August 1991) a Dutch Associate degree, a Dutch Bachelor's degree, or a Dutch Master's degree as at the beginning of the academic year of an Associate degree programme, or have not previously received (after 1 August 1991) a Dutch Bachelor's degree as at the beginning of the academic year of a Bachelor's programme, or have not previously received (after 1 August 1991) a Dutch Master's degree as at the beginning of the academic year of a Master's degree programme, and
- c. they meet the requirement in terms of nationality. This presupposes that they are nationals of a country that is a member of the European Economic Area (EEA) or are Surinamese or Swiss nationals. Students who are not nationals of a country that is a member of the EEA meet the nationality-related requirement if they are family members (on the basis of Directive 2004/38/EC of the European Parliament and of the Council) of EU citizens residing in The Netherlands, or if they are in possession of a residence permit which makes them eligible to receive student grants on the basis of the Dutch Student Finance Act 2000 (Wet Studiefinanciering 2000).
- d. The condition as referred to in paragraph 1, under b, does not apply to students who are following a study programme in Health or Education for the first time.

# Paragraph 2 Second study programme

A student as defined in paragraph 1 who has started a second study programme that runs concurrently with the first study programme may, upon receiving the first certificate, complete the second study programme for the statutory tuition fees if this is continued in consecutive academic years. This is under the provision that the second study programme to which statutory tuition fees apply is continued by the student without interim deregistration for that study programme.

#### Paragraph 3 Bachelor's degree

In terms of the condition as referred to in paragraph 1, under b, a student with a Bachelor's degree is equivalent to:

- a. a student who has passed the final examination of a study programme at a university of applied sciences (HBO) with a study load of at least 168 credits according to the WHW as stipulated on 31 August 2002; and
- b. a student who has passed the Bachelor's exam (kandidaatsexamen) of a study programme in university education as referred to in Section 7.8, WHW, as stipulated on 31 August 2002.

#### Paragraph 4 Master's degree

In terms of the condition as referred to in paragraph 1, under b, a student with a Master's degree is equivalent to:

- a. a student who has passed the final examination of a study programme in university education as referred to Section 7.3, WHW, as stipulated on 31 August 2002; and
- b. a student who on the basis of Section 18.15, WHW, has passed the final examination of a study programme in university education.

#### Paragraph 5 Associate degree

In terms of the condition as referred to in paragraph 1, a student who passed the final examination for an Associate degree programme prior to the date at which the Act introducing the Associate degree programme (Wet invoering associate degree-opleiding) entered into force will be treated as a student who has gained an Associate degree.



# Article 6.2 Institutional tuition fees for funded study programmes

- 1. The institutional tuition fees for funded study programmes are applicable to each student who is not subject to the provisions in Article 6.1 (1) (2).
- 2. The amount of the institutional tuition fees for funded Bachelor's and Master's programmes is included in the appendix 'overview of tuition fees and examination fees'.
- 3. The institutional tuition fees for Associate degree programmes are equal to the institutional tuition fees for Bachelor's programmes.

For more information see the overview of tuition fees and examination fees on Zuyd's website.

# Article 6.3 Institutional tuition fees for non-funded study programmes

The institutional tuition fees for non-funded study programmes apply to those wishing to enrol as a student on a non-funded study programme.

The amount of the institutional tuition fees for non-funded Bachelor's and Master's programmes is shown in the appendix 'overview of tuition fees and examination fees'.

For more information see the overview of tuition fees and examination fees on Zuyd's website.

# Article 6.4 Examination fees for external students

- 1. Those wishing to enrol as an external student are liable to pay examination fees.
- 2. The amount of the examination fees is shown in the overview of tuition fees and examination fees.

For more information see the overview of tuition fees and examination fees on Zuyd's website.

# Article 6.5 Changing type of study programme

#### Paragraph 1 Switching to a study programme with higher tuition fees

If the student chooses to change the type of study programme during the academic year, and consequently is liable to pay a higher amount of tuition fees than the amount already paid, the student is liable to pay the difference arising from the change of enrolment.

#### Paragraph 2 Switching to a study programme with lower tuition fees

If the student chooses to change the type of study programme during the academic year and is consequently liable to pay a lower or equal amount of tuition fees than the amount already paid, the latter is exempt from paying these tuition fees within the context of the changed enrolment. Any tuition fees paid in excess will be reimbursed.

# Article 6.6 Tuition fees in the event of multiple enrolments

#### Paragraph 1 Student

Students enrolled for multiple full-time, part-time, and/or dual study programmes at Zuyd University of Applied Sciences are only liable to pay the highest payable fee once.

#### Paragraph 2 External student

External students are liable to pay the relevant examination fees per study programme.

# Paragraph 3 Enrolment at multiple higher education institutions

If the student is enrolled at another funded higher education institution in The Netherlands for a full-time, part-time, or dual study programme and has paid statutory tuition fees there, the statutory tuition fees owed will be offset against the tuition fees already paid upon the submission



of an original Bewijs Betaald Collegegeld (proof of paid tuition fees) from the institution at which the student was first enrolled when the student is enrolled at Zuyd University of Applied Sciences.

# Article 6.7 Further provisions with regard to tuition fees and examination fees

Paragraph 1 Reduction of tuition fees if enrolling as a student after 1 September
If a student enrols as such in the course of the academic year, the statutory or institutional tuition fees are reduced by one twelfth for each month in which the student has not been enrolled.

# Paragraph 2 Enrolment as an external student after 1 September

If an external student enrols as such in the course of the academic year, there will be no reduction of examination fees.

# Paragraph 3 Interim change in the amount of tuition fees

- 1. If, at a given moment during the academic year, there is evidence that a student who was initially liable to pay the statutory tuition fees does not satisfy the condition as specified in Article 6.1, paragraph 1 (b), the institutional tuition fees will be charged retrospectively as of the moment at which the student obtains the degree.
- 2. If, at a given moment during the academic year, there is evidence that a student who was initially liable to pay the statutory tuition fees does not meet the requirement with regard to nationality as specified in Article 6.1, paragraph 1 (c), the institutional tuition fees will be charged retrospectively as of the moment of the change of nationality.
- 3. If, at a given moment during the academic year, there is evidence that a student who was initially liable to pay the institutional tuition fees now meets the requirement with regard to nationality as specified in Article 6.1, paragraph 1 (c), the statutory tuition fees will be charged retrospectively as of the moment of the change of nationality. The condition specified in Article 6.1, paragraph 1 (b), remains in full force.
- 4. With the approval of the director of Finance and Control Services and the Executive Board, the dean may, within the legal framework, decide to change the tuition fees that must be paid.

#### Paragraph 4 Payment of tuition fees by third parties

If the tuition fees are paid by a third party, the student must grant consent for this in writing by means of a 'declaration of consent form' and via www.studielink.nl.

# Paragraph 5 Payment method via update form

If, following confirmation of the payment process via Studielink, it is not possible to change the payment method chosen (one-time payment or instalments) or bank account number, a change can only be requested by filling in an update form. The form can be requested by sending an email to <a href="mailto:collegegeld@zuyd.nl">collegegeld@zuyd.nl</a>.

#### **Paragraph 6 Derogations**

Derogations in the method of payment of tuition fees or in the amount paid are included in the '2024-2025 overview of tuition fees and examination fees' on Zuyd's website.

# Article 6.8 Reimbursement of tuition fees

#### Paragraph 1 Reimbursement upon deregistration

A student whose enrolment is terminated on the basis of the provisions in Chapter 5 is entitled to reimbursement of the tuition fees. For each remaining month in the academic year following termination of the student's enrolment, one twelfth of the statutory or institutional tuition fees that apply to the enrolment will be reimbursed with no prejudice to the provisions in Articles 6.7 and 6.9.



#### Paragraph 2 Reimbursement upon death

If a student dies during the academic year, the tuition fees will be reimbursed for each following month of the academic year after death.

#### Paragraph 3 Reimbursement in cases of payment by instalments

If the tuition fees are paid in instalments, the amount to be reimbursed will be offset against any outstanding instalments.

#### Paragraph 4 No refund of administrative costs

If enrolment is terminated during the academic year, administrative costs will not be refunded if tuition fees are being paid in instalments via a direct debit arrangement.

# **Paragraph 5 Account number for reimbursement**

The amount of tuition fees paid in excess will be refunded to the account number registered with the direct debit arrangement (if this applies) or to the payer's bank account.

# Paragraph 6 Reimbursement in case of proof of payment of tuition fees

Students who, in addition to their first enrolment with Zuyd, are also enrolled on a dual, part-time, or full-time study programme at another funded higher education institution and are fully or partially exempt from the payment of tuition fees for this second enrolment, and who then terminate both enrolments must request their proof of payment of tuition fees from the institution of their second enrolment and send it to:

Zuyd Hogeschool

t.a.v. Finance & Control Postbus 550

6400 AN Heerlen, The Netherlands

As long as this proof of payment of tuition fees has not been received by Zuyd University of Applied Sciences, the tuition fees will be collected, and no refund will be made.

#### Article 6.9 No reimbursement of tuition fees or examination fees

#### Paragraph 1 Consecutive or other enrolment in another study programme

Full or partial reimbursement of tuition fees will not be granted if:

- a. a student is still enrolled in another study programme at Zuyd University of Applied Sciences:
- b. a student has already been enrolled in a second study programme at another funded Dutch higher education institution prior to terminating enrolment at Zuyd University of Applied Sciences;
- c. a student, after terminating enrolment at Zuyd University of Applied Sciences, immediately re-enrols as a student at a funded Dutch higher education institution subsequent to the deregistration from the course of that academic year.

# Paragraph 2 Termination at student's request after 1 June of the academic year

Students who deregister on the basis of Article 5.1 after 1 June will not receive reimbursement of their tuition fees over the months of July and August.

#### Paragraph 3 Deregistration for external students

If an external student terminates enrolment during the academic year, the latter is not entitled to reimbursement of the examination fees.

#### Paragraph 4 Non-funded study programme Master FREM

Students who deregister from the non-funded study programme Joint Master FREM after 1 October will not not be eligible for full or partial reimbursement of tuition fees. Students who leave the study programme between 1 September and 1 October will pay €2,500 to cover the payment to the University of Greenwich and the administrative costs. The balance of the tuition fees already paid will be refunded.



# Paragraph 5 Non-funded study programme Joint Master LHI

Students who deregister from the non-funded study programme Joint Master LHI will not have their tuition fees reimbursed in full.

Students who are nationals of an EEA member country and deregister before 30 September of the first year of enrolment will have their tuition fees reimbursed, less the sum of €2,500 to cover the administrative costs of the three partner institutions. Students who deregister between 30 September and 31 January of the first year of enrolment will receive a reimbursement of 50% of the total tuition fees due.

Students who are nationals of a country outside the EEA and who deregister before 31 January of the first year of enrolment due to special and/or personal circumstances will receive a reimbursement of 50% of the total tuition fees due. Claims for special and/or personal circumstances are subject to the approval of the dean and the head of programme. Students are advised to discuss this in advance with the dean, who will inform the head of programme.



# CHAPTER 7 LEGAL PROTECTION

# Article 7.1 Objections

- 1. On the basis of these regulations, a party concerned can lodge a notice of objection against a decision or lack thereof by an authority.
- 2. In this Chapter, a 'party concerned' is understood to be a student, a prospective student, a former student, an external student, a prospective external student, or a former external student.

# Article 7.2 Submission of notice of objection

# Paragraph 1 Address

The party concerned must submit the notice of objection to: Het Loket Rechtsbescherming Postbus 550 6400 AN Heerlen, The Netherlands or by sending an email to rechtsbescherming@zuyd.nl

# Paragraph 2 Deadlines

- 1. The notice of objection must be submitted within a deadline of six weeks after the day on which the relevant decision was announced or is deemed to have been refused.
- 2. Het Loket Rechtsbescherming (legal protection desk) sends a written confirmation of receipt of the objection to the party concerned and forwards this to the competent authority. The date of receipt determines whether the notice of objection has been submitted within the deadline.

# Paragraph 3 Procedural requirements for the notice of objection

The notice of objection is to be signed and must specify:

- a. the name and full address (including town/city of residence) of the party concerned;
- b. details of the authority against whose decision the notice of objection is lodged and the school or service which the authority is linked to;
- c. a clear description of the decision against which the objection is lodged, including submission –
  if possible of a copy of the decision, or, if the objection is lodged against the refusal to make
  a decision, a clear description of the decision which the claimant believes should have been
  taken;
- d. the grounds on which the objection is made.